

# User Guide for Customers

# **Register & Reserve Colours**

5<sup>th</sup> September 2018 v.2

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### 1. View Registered/Historical Colours

- From the main menu select Owner and under the Racing Colours menu select 'My Racing Colours'
- Current registrations will display in a table format. Information displayed under the following headings;
  - o Set this is the set number
  - Colours colour description
  - Registration type of registration (Annual, 5yr, 10yr, 20yr)
  - Registered (Date of registration, if prior to 1985 will display as Pre 1985)
  - Renewal (date registration is due for renewal)
- Option to Terminate by clicking the 3 blue dots
- Option to Share by clicking on the 3 blue dots
- Option to Transfer by clicking on the 3 blue dots
- Option to Maintain by clicking on the 3 blue dots (only displayed when there is more than one set of colours registered)
- Record count and pagination will also display
- Option to select 'Historic tab' (this will display any historic colours with the following detail
  - Set this is the set number
  - Colours colour description
  - o Registered (Date of registration, if prior to 1985 will display as Pre 1985
  - Date Changed date of amendment
- Option to Navigate to Racing Colours Builder to check colour availability

#### View Registered Colours



### 2. Check Colour Availability

- From the main menu select Owner and under the Racing Colours menu select 'Racing Colours Builder. (*Note: Trainers that are not registered Owners can still access this screen via the Trainer Menu and selecting 'Racing Colours Builder' under the Racing Colours menu*)
- Racing Colour Builder Screen is displayed which allows a graphic of the colours that you wish to check to be built and displayed
- Select Jacket Style by clicking on the jacket icon
  - Jacket styles are displayed
  - Select the required style by clicking on it, this will now display on the main colour graphic as the selected style
  - Select the main colour by clicking on the 'Main Colour' box and then select the required colour from the list of options available
  - Select the secondary colour (as applicable) by clicking on the 'Secondary Colour' box and selecting the required colour from the list of options
- Repeat the above process of selecting styles and colours for the sleeves and cap
- When all applicable options have been chosen, select 'Check Availability' to verify if colours are available

### Check Colour Availability



### 3. Unavailable Colours

- Alternative colour designs will display in the event that the selected colours are not available
- More alternative designs can be viewed by clicking on the arrows or navigation via the 'dots' at the bottom of the displayed colours
- A style can be selected for reservation or registration by clicking on it

### Viewing Alternative Colour Styles

### RACING COLOURS BUILDER



# 4. Reserve Colours – Step 1

- If the colours have been checked and show as available, or in the event an alternative colour design has been selected then an option will be available to either reserve or register
- To reserve select the Reserve button

#### Reserving colours

= Jacket	$(\mathcal{D})$	Check Availability
Style: Main colour:		<b>Q</b> CHECK AVAILABILITY
+ Sleeves		
	DARK GREEN, PURPLE sleeves, GREY stars, WHITE cap.	
Combination available     The combination chosen is available.	Please select one option from the following	
	1	

- Step 1 of 3 displays for reserve colours
- Amber alert to inform that colours will be reserved for 10 minutes whilst application is completed

- Following details are displayed;
  - o Colours reserved : This displays a description of the selected colours and also the colour code
  - Reservation period 90 days
- Option to Continue proceed to step 2
- Option to Cancel cancels from the application screen

rve Colours - Step	L ve Colours			
Warning! Colours will be r	eserved for 10 minutes whilst you complete your	registration		
Colours reserved:	010500071407011700 DARK GREEN, PURPLE sleeves, GREY stars, W	HITE cap.		
Reservation period:	90 days			
			CONTINUE	CANCEL

### 4.1 Reserve Colours - Step 2

- On 'Continue' from step 1, the second step in this process is displayed 'Review Details'
- Following details are displayed;
  - o Colours reserved : This displays a description of the selected colours and also the colour code
  - Reservation period 90 days
- The 'Customer details' panel enables the applicant to select (as applicable) the ownership entity that the colours are to be reserved for
  - Owners are able to select (as applicable) any of the ownership entities that they are involved in
  - o Trainers are able to select any owner or entity that they have Authority to Act for

- Option to Continue
- Option to return to step 1
- Option to Cancel

#### Reserve Colours –Step 2

1	. Reserve Colours	2. Review / details O	3. Receipt O	
Please check the i	nformation below. If the details are co	rrect, click "Submit". If any of the information is incorrect, please	click "1. Reserve Colours" to amend the details.	
Colours rese	erved: 010500071407011700 DARK GREEN, PURPLE sleev	res, GREY stars, WHITE cap.		
Reservation p	eriod: 90 days			Select to view list or registrants
Customer details				$\checkmark$
Register to:	Mr A. Trainer			4
			I	CONTINUE

- On 'Continue' the review screen displays a summary of the reservation application with the following information
  - Customer Details displays the selected registrant option from step 2 option to edit (pencil icon) will return to step 2 enabling reselection of the registrant as required (applicable)
  - Option to return to step 1
- Reservation details displays the following information

- o Blue alert banner prompt to check and confirm details prior to completing
- o Colours reserved : This displays a description of the selected colours and also the colour code
- Reservation period 90 days
- Documents this panel is likely to be empty as no documents are required to be uploaded as part of the application
- Option to Submit
- Option to Cancel

#### **Review Details Screen**

ESERVE RACING COLOU	JR			
Customer details		/	Documents	
Mr.A. Trainer A1 XXXXX XXX, A2XX XXXXX,	A3XXXX XXXX, A4XXXX, North Yorkshire YO17 6TD			
1. Reserve Colours	s 2. Review / details 3. Receipt			
Please check the info incorrect, please click	rmation below. If the details are correct, click "Submit". If any of the information is "1. Reserve Colours" to amend the details.			
Colours reserved:	010500071407011700 DARK GREEN, PURPLE sleeves, GREY stars, WHITE cap.			
Reservation period:	90 days			

### 4.2 Reserve Colours - Step 3

- Step 3 is displayed Receipt Screen
- The following details are displayed
  - o Colours reserved : This displays a description of the selected colours and also the colour code
  - Reservation period 90 days
  - Reserved For name of the selected registrant
  - Fee This will display as £0 for reservations
  - Option to return to Racing Colour Builder



Return to Racing Colours Builder

### **5. Reserved Colours Page**

- Select the 'Owner' or 'Trainer' button
- Under 'Racing Colours' select 'Reserved Colours
- Any Racing Colours reserved for yourself will display per the below screenshot:



### 5.1 Registering Colours from Reserved List - Step 1

To register the Reserved Colours select the 3-dot blue button and select Register Colours

- Step 1 of 3 displays for Register Colours
- Amber alert to inform that colours will be on Reserve until a certain date (90 days from original reservation)
- Following details are displayed;
  - o Colours applied for: This displays a description of the selected colours and also the colour code
  - o Registration period selectable from a drop down with the following options
    - Annual
    - 5 year
    - 10 year
    - 20 Year
- Option to Continue proceed to step 2
- Option to Cancel cancels from the application screen



### 5.2 Registering Colours from Reserved List – Step 2

- Step 1 of 3 displays for Register Colours
- On 'Continue' from step 1, the second step in this process is displayed 'Review Details'
- Following details are displayed;
  - Colours applied for: This displays a description of the selected colours and also the colour code
  - Registration period as selected on step 1
- The 'Customer details' panel enables the applicant to select (as applicable) the ownership entity that the colours are to be reserved for
  - o Owners are able to select (as applicable) any of the ownership entities that they are involved in
  - o Trainers can select any owner or entity that they have Authority to Act for
- Option to Continue
- Option to return to step 1
- Option to Cancel

#### Register Colours from Reserve List –Step 2

1. F	Register Colours	2. Review / details O	3. Receipt	
Please check the inf	formation below. If the details are correct, click "Submit".	. If any of the information is incorrect, please click "1	. Register Colours" to amend the details.	
Colours applied	for: 011700041701011700 WHITE, BEIGE striped sleeves.			
Registration per	iod: Annual (£64.16)			
				Select to view list of registrants
Customer details				$\downarrow$
Register to:	Mr A. Owner			
				CONTINUE

- On 'Continue' the review screen displays a summary of the reservation application with the following information
  - Customer Details displays the selected registrant option from step 2 option to edit (pencil icon) will return to step 2 enabling reselection of the registrant as required (applicable)
- Registration details displays the following information
  - Blue alert banner prompt to check and confirm details prior to completing
  - o Colours applied for: This displays a description of the selected colours and also the colour code
  - Registration period: as selected in previous step
  - Renewal date: displays as per the fee alignment date
  - o Option to return to step 1
- Payment Details displays details of the selected account to be charged
- Feed Payable displays blue alert in reference to pro rata charging

- Registration of Colours Fee
- o ROA discount (As applicable)
- o VAT
- o Total
- Option to Cancel cancels form the registration process
- Option to Submit confirms details and completes the registration

#### **Review Details Screen**

1. Register Colours	2. Review / details 3. Receipt	Customer details
Please check the informat incorrect, please click "1. F	tion below. If the details are correct, click "Submit". If any of the information is Register Colours" to amend the details.	is Register to: Mr A. Owner A1 XXXXXX XXX, A2XX XXXX, A3XXXX XXX, A4XXXX, North Yorkshire Y017 6TD
Colours applied for: 01 Wi	11700041701011700 /HITE, BEIGE striped sleeves.	Fees payable
Registration period: An Renewal date: 17	nnual (£64.16) 7/07/2018	Please note: Fees where appropriate are pro-rata to the fee alignment date
		Regn of Colours 53.47
Payment details		Colours ROA -10.69
Charge: Mr.A. C	Owner	VAT 8.55
A1 XXXX	XXX XXX, A2XX XXXXX, A3XXXX XXXX, A4XXXX, North Yorkshire Y017 6TD	Total £51.33

### 5.3 Registering Colours from Reserved List - Step 3

- Step 3 is displayed Receipt Screen
- The following details are displayed
  - o Colours applied for: This displays a description of the selected colours and also the colour code
  - Registration period as previously selected
  - Registered to name of the selected registrant
  - Fee as applicable based on registration type and fee alignment date
  - Option to return to Racing Colour Builder
  - Communication generated to Registrant

#### Register Colours - Receipt Screen

1. Regis	ter Colours	2. Review / details	3. Receipt
The transaction has been	n completed successfully.		
Colours applied for:	011700041701011700 WHITE, BEIGE striped sleeves.		
Registration period:	Annual		
Registered to:	Mr A. Owner		
Fee:	£51.33		

#### **Return to Racing Colours Builder**

#### Example of a communication (email format)

WHITE, BEIGE striped sleeves.

Ref: OWNER



Dear Mr Owner

Our records indicate that you have registered the following colours in your name:

WHITE, BEIGE striped sleeves.

#### Ownership Desk

Weatherbys Ltd Sanders Road, Wellingborough NN8 4BX Main: +44 (0)1933 440077 Email: ownershipdesk@weatherbys.co.uk

Our office is open between 8:30 a.m. and 5:30 p.m. (UK time), Monday to Friday, excluding bank holidays. Please note that all telephone calls made to or from this office will be recorded for the purposes of security, accuracy and training.

This is an automated message. Please do not reply to this email.

Weatherbys Ltd is registered in England No. 526599 and its Registered Office is at Sanders Road, Wellingborough, Northamptonshire NN8 4BX. This email (including any attachments) is intended only for the recipient(s) named above. For full details of our email disclaimer please refer to our <u>website</u>.

# 6. Register Colours – Step 1

- If the colours have been checked and show as available, or in the event an alternative colour design has been selected then an option will be available to either reserve or register
- To register select the Register button

#### Registering Colours

Jacket      Style:      Main colour:      Sleeves      Cap	WHITE, BEIGE striped sleeves.	Check Availability
Combination available     The combination chosen is available.     REGISTER RESERVE CANCE	Please select one option from the following	

- Step 1 of 3 displays for register colours
- Amber alert to inform that colours will be reserved for 10 minutes whilst application is completed
- Following details are displayed;
  - Colours applied for : This displays a description of the selected colours and also the colour code
  - Registration period selectable from a drop down with the following options
    - Annual
    - 5 year
    - 10 year
    - 20 Year
- Option to Continue proceed to step 2
- Option to Cancel cancels from the application screen

#### Register Colours - Step 1

1. Register Colours					
Warning! Colours will be r	eserved for 10 minutes whilst you complete	e your registration			
Colours applied for:	011700051701011700 WHITE, BEIGE chevrons on sleeves.				
Registration period :	Please select	,	Coloct	1	
	Please select Annual (£64.16)		option as	CONTINUE	CANCEL
	5 Year (£320.78) 10 Year (£641.58)		applicable		
	20 Year (£1283.16)				

#### 6.1 Register Colours – Step 2

• On 'Continue' from step 1, the second step in this process is displayed 'Review Details'

- Following details are displayed;
  - o Colours applied for: This displays a description of the selected colours and also the colour code
  - Registration period as selected on step 1
- The 'Customer details' panel enables the applicant to select (as applicable) the ownership entity that the colours are to be reserved for
  - o Owners are able to select (as applicable) any of the ownership entities that they are involved in
  - o Trainers are able to select any owner or entity that they have Authority to Act for
- Option to Continue
- Option to return to step 1
- Option to Cancel

#### Register Colours – Step 2

1.	Register Colours	2. Review / details		
Please check the i	nformation below. If the details are correct, click "Submit".	If any of the information is incorrect, please click "1	. Register Colours" to amend the details.	
Colours applie	d for: 011700041701011700 WHITE, BEIGE striped sleeves.			
Registration p	eriod: Annual (£64.16)			
				Select to view list of registrants
Customer details				$\downarrow$
Register to:	Mr A. Owner			
				CONTINUE

• On 'Continue' the review screen displays a summary of the reservation application with the following information

- Customer Details displays the selected registrant option from step 2 option to edit (pencil icon) will return to step 2 enabling reselection of the registrant as required (applicable)
- Registration details displays the following information
  - o Blue alert banner prompt to check and confirm details prior to completing
  - o Colours applied for: This displays a description of the selected colours and also the colour code
  - Registration period: as selected in previous step
  - o Renewal date: displays as per the fee alignment date
  - Option to return to step 1
- Payment Details displays details of the selected account to be charged
- Feed Payable displays blue alert in reference to pro rata charging
  - o Registration of Colours Fee
  - o ROA discount (As applicable)
  - o VAT
  - o **Total**
- Option to Cancel cancels form the registration process
- Option to Submit confirms details and completes the registration

#### **Review Details Screen**



### 6.2 Register Colours - Step 3

- Step 3 is displayed Receipt Screen
- The following details are displayed
  - o Colours applied for : This displays a description of the selected colours and also the colour code
  - Registration period as previously selected
  - Registered to name of the selected registrant
  - Fee as applicable based on registration type and fee alignment date
  - o Option to return to Racing Colour Builder
  - o Communication generated to Registrant

#### Register Colours - Receipt Screen



#### Example of a communication (email format)

WHITE, BEIGE striped sleeves.

Ref: OWNER



Dear Mr Owner

Our records indicate that you have registered the following colours in your name:

WHITE, BEIGE striped sleeves.

#### Ownership Desk

Weatherbys Ltd Sanders Road, Wellingborough NN8 4BX Main: +44 (0)1933 440077 Email: ownershipdesk@weatherbys.co.uk

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### 7. Colour Application Time-out

- For each reservation/registration application the selected colours are held for 10 minutes to enable the application to be completed. In the event the application is not complete within this time, the following message will display.
  - 'Your application has timed out. Return to Racing Colours Builder?
- The application can be restarted by checking colours again in the racing Colour Builder and selecting to register or reserve.

#### Example of a 'time out' message

1. Reserve Colours	2. Review / details	
Please check the information below. If the deta	its are correct, click "Submit". If any of the information is incorrect, please click "E. Reserve Co	bors" to amend the details
Colours reserved 010500071407011 DARK GREEN, PUR	700 PLE sleeves, GREY stars, WHITE cap	
Reservation period: 90 days		6
Customer details	Timeout Your application has timest out. Return to Racing Colours Builder?	
Register to: Mr.R. A. Fahey	YES NO	CONTINUE

### 8. Viewing Colours Registered to an Ownership Entity (list view)

- To view colours for an ownership entity that you are involved in go to the Owner Menu > My Ownerships
- List of Registered Ownerships is displayed showing the first set of colours registered to each entity along
- It is also possible from this screen to view if the colours are 'shared', or if there are additional colours registered.
- The screen also highlights where no colours are registered

### Viewing Colours via My Ownerships (List view)

REGISTERED PENDING			1
🗸 Sole 🗸 Partnership 🗸 Syndicate 🗸 Company 🗸 Club			
<b>Q</b> : Input all or part of an ownership name			REFRESH
Ownership Name	Date Registered	Туре	
Mr A. Owner	12/02/1982	SOLE	HIT 🗸
PURPLE and GREY Stripes, WHITE sleeves, PURPLE stars, WHITE cap			
Syndicate One	16/052006	SYNDICATE	нт∢
PURPLE, GREY cross belts, WHITE sleeves, PURPLE stars, WHITE cap			
Partnership One	25/07/2016	PARTNERSHIP	ніт 🗙
PURPLE, WHITE seams, WHITE and PURPLE halved sleeves, WHITE cap shared			
PartnershipTwo	06/03/2008	PARTNERSHIP	нт∢
PURPLE, WHITE seams, WHITE and PURPLE halved sleeves, WHITE cap			
Partnership Three	08/12/2009	PARTNERSHIP	ніт 🗙
No colours registered.			

### 8.1 Viewing Colours Registered to an Ownership Entity (Full Colour Enquiry)

- To view colours in full for any listed ownership, select the required ownership from the list
- Select the Colours Tab

#### Select an Ownership from the list to view Colours in more detail

	ip K, A3XXXXXXX, Scotland	
AILS HORSES OWNED	OWNERSHIPS COLOURS	AUTHORITY TO ACT SPONSORSHIPS VAT HORSES OWNED
	Select Colours Tab	
Owner details		(1)
Ownership type:	PARTNERSHIP	Racing name: Six O'Clock Partnership
Registered owner:	Yes	
Registration date:	29/10/2012	End date:
ROA member:	No	
Start date:		End date:
Fee Alignment Date:	10/10/2017	
Partners		
Partner One		
Partner Two		ROAV
Partner Three		ROA✓
Partner Four		ROA×
		ROA 🗸

- Current registrations will display in a table format. Information displayed under the following headings;
  - Set this is the set number
  - Colours colour description
  - Registration type of registration (Annual, 5yr, 10yr, 20yr)
  - Registered (Date of registration, if prior to 1985 will display as Pre 1985)
  - Renewal (date registration is due for renewal)
- Option to Terminate by clicking the 3 blue dots
- Option to Share by clicking on the 3 blue dots (only applicable if colours are not already registered as shared)
- Option to Transfer by clicking on the 3 blue dots (only applicable if viewing colours registered to yourself as a sole owner)
- Option to Maintain by clicking on the 3 blue dots (only displayed when there is more than one set of colours registered)
- Record count and pagination will also display
- Option to select 'Historic tab' (this will display any historic colours with the following detail
  - Set this is the set number
  - Colours colour description
  - o Registered (Date of registration, if prior to 1985 will display as Pre 1985
  - Date Changed date of amendment

### Viewing Colours for an Ownership Entity



Set	Colours	Registration	Registered	Renewal	
1	MAROON, BLACK spots, LIGHT BLUE sleeves and cap.	Annual	15/07/2017	15/07/2018	0
2	LIGHT GREEN, BLACK chevrons, RED and BLACK chevrons on sleeves, WHITE cap, BLACK spots.	5 year	15/07/2017	15/07/2022	•
3	WHITE, BEIGE striped sleeves.	Shared	17/07/2017	17/07/2018	0

### 9. Pro Rata Charging - Fee Alignment Explained

- Full registration fees will no longer always be charged for registrations, and these registrations will no longer always be created with a renewal date set to re-register them on the anniversary of their registration.
- All customers will have a Fee Alignment date set to the anniversary of their first registration. Existing customers will have their Fee Alignment date set to the anniversary of their first set of Racing Colours, their first Authority to Act, their Owner registration or their VAT registration (depending on which of these they have registered
- When a new registration is processed, the customer's Fee Alignment date will be referenced. (If the customer doesn't have a Fee Alignment date yet, it will be set to the anniversary of this registration.) The registration will be created with its renewal date set to the same month as this Fee Alignment date, and the registration fee charged will be calculated on a *pro rata* basis to cover the period up to this renewal date
- For example, if a customer registers a new set of (Annual) Racing Colours on 2 November 2017 and his/her Fee Alignment Date is 25
  February 2018, the set of Racing Colours will initially be registered for a period of three months. The customer will be charged £16.04
  (three twelfths of the registration fee), and the registration's renewal date will be set to 2 February 2018. This new registration will then
  be renewed on the 28 February 2018 along with any other (aligned) registrations the customer holds
- If customers submit any new registrations in the same month that their existing (aligned) registration(s) are due to be re-registered (i.e. in the same month as their Fee Alignment date), no *pro rata* calculations will take place. They'll be charged the full registration fee(s) and the renewal date(s) will reflect this
- The renewal dates and fees for existing registrations, which are not already aligned to the customers' Fee Alignment dates, will be calculated on a *pro rata* basis when they're re-registered until they are aligned to the Fee Alignment dates (in a similar manner to new registrations). This will eventually lead to each customer receiving one Annual Re-registration letter per year, and all their re-registration fees being charged on the same month each year
- The fee alignment date can be checked by viewing Ownership Details. Go to Owner Menu > My Ownerships > Select the Ownership Entity that you wish to view details for.

Viewing the Fee Alignment Date

Mı	Mr A. Owner								
A′	1, XXXXX	,A2X XXX, A3XXX	XX Leicestershir	e	Same As			TARK	TAC
	DETAILS	HORSES OWNED	OWNERSHIPS	COLOURS	AUTHORITY TO ACT	SPONSORSHIPS	VAT	HORSES OWNED	
L	Own	er details							
Ŀ		Ownership type:	SOLE			Ra	acing nam	e: Mr.A. Owner	
		Registered owner:	Yes						
Ŀ		Registration date:	19/07/1993				End dat	e:	
Ŀ		BOA member:	Yes						
Ŀ		Start date:	24/08/2006				End dat	e:	
l		Fee Alignment Date:	10/10/2017 ←						

#### Example of a Pro-rata Colours Registration

